

CORPORATE INTERNSHIP REPORT ON

THE STUDY OF MARKETING ACTIVITIES OF ORPHICY

A report submitted in partial fulfillment of the requirement for the award of the degree of Bachelor of Commerce (Hons.)

Semester V (Batch 2020-23)

UNDER THE SUPERVISION OF	PROF.ASHUTOSH PANDEY
REPORT SUBMITTED BY	PATEL KENA VINODBHAI
ROLL NUMBER:-	IC201239
STARTING DATE	25 th JUNE
DUARATION	6 WEEKS

FACULTY SUPERVISOR CERTIFICATE

Institute of commerce, Nirma University

This	is	to	certify	that	the	internship	Report	titled
Submitte	ed by duri	ing the 1	month of		2022	[academic year 2	roll 121-22] is w	number
	ier as a p	art of co		nship, in pa	rtial fulfi	llment of the requ		
(Name o	f Superv	risor)				Date:		
								2 Page

Dec	laration	bv	Stud	ent

Institute of Commerce

Nirma University, Ahmedabad, Gujarat – India

<u>INTERNSHIP EXPERIENCE CERTIFICATE</u>



- A Wing-401, 4th Floor, Heritage Square, Gulbai Tekra Road, Ahmedabad, 380009
- ☑ info@orphicy.com
- +91 999 828 9680
- @ www.orphicy.com

Date: 11th July, 2022

Subject: Letter of Experience- Ms. Kena Patel

To Whom It May Concern:

This letter certifies that Ms. Kena has completed her internship in Marketing and Outreach with our company, Orphic Learning Pvt Ltd, during the period beginning 26th May, 2022 and ending 10th July, 2022.

During her internship with Orphicy, she has remained dedicated and loyal to her work and responsibilities with our company. Ms. Kena has done an exemplary job while in her role as a Marketing and Outreach intern at Orphic Learning Pvt Ltd. She has always maintained a professional and courteous attitude and appearance while with our company and we wish her all the best in her future career opportunities.

Please contact us for any additional information.

Sincerely

Sanchi Mehta Human Resources Team Orphicy

CERTIFICATE OF COMPLETION



<u>Acknowledgment</u>

The success of this assignment required a lot of guidance and assistance and I am extremely fortunate to get this opportunity. This was a great chance for learning. It would not have been possible to complete this internship course without the help and support of the kind people around me. I would like to express special thanks of gratitude to Prof. Ashutosh Pandey who provided us with all the support and guidance to complete this assignment/project report on time. I would like to thank my Orphicy supervisor Mr. Arpit Mehta who provided all their support and guidance throughout the internship course and Prof. Udai Paliwal Dean of ICNU who gave us the golden opportunity to do this summer corporate internship project. The careful and precious guidance was extremely valuable both theoretically and practically. I will strive to use the gained knowledge in the best possible way.

EXECUTIVE SUMMARY

About company

This report describes the corporate internship at Orphicy. The company differentiates itself with a '360-degree' balanced curriculum with the appropriate focus on their immediate school curriculum and the much-needed focus on equipping them with concepts and skills for tomorrow. Orphicy beyond the ordinary is a K-12 Edtech firm that was incorporated on 19th October 2020. It is the brainchild of four academicians with a cumulative experience of 50 years. Having helped students crack admissions to the top B-Schools of the country like IIM, FMS, and IITs and so on, they now wanted to focus on students in their formative years between classes 4-10. Orphicy attempts to promote structured learning through its unique flipped learning pedagogy. They believe in the holistic development of a student that requires a 360-degree learning approach.

Further, the 'Orphicy Aspire' Programmed is aimed specifically at students preparing for NTSE, Olympiads, and JEE-NEET foundation

The problem and opportunity

The firm believes that the process of education involves two steps

- The first is the basic step of knowledge transfer, which traditionally takes up all the time and energy of a teacher.
- The other crucial aspect, which is often overlooked, is the conceptualization of ideas and dialogue with students.

Orphicy solves this problem with its Flipped Learning Pedagogy which divides the entire learning process into PRE-CLASS, IN-CLASS, and POST CLASS deliverables.

Aims and objectives

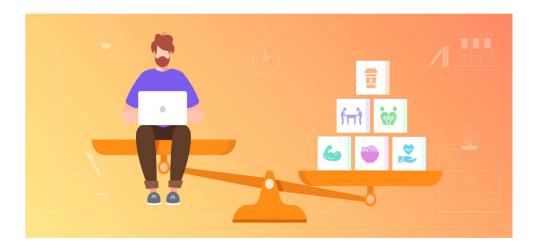
- Practice-orientated and hands-on working experience in the corporate world to enhance the learning experience
- Aim to inculcate professionalism and practical skills for me.

Key parts of the report and findings

This report focuses on the study of marketing strategies/activities of Orphicy Pvt. Ltd and tasks performed by me during these 6 weeks and how it had helped me achieve my objective for doing this internship, helped me tackle the challenges in the way. Work done during this internship mainly focuses on lead generation by the interns working in the company. Further receiving training and development during this course on various methods of digital marketing. Handling customers and mentoring the students to help them prepare for the competition organized by Orphicy. Reaching out to the schools and other educational institutes approaching principals and outreaching mainly to different areas nearby to increase the company's reach and enhance their recognition.

Benefits to the company and your own learning

- a. The company got recognition in areas where we approached.
- b. Awareness regarding their courses available among students & schools/teachers.
- c. Lead generation y us leads them to their potential consumers.
- d. Promotion of the company on our social media handles got them more reach in localities not covered by them.
- e. Improvement in students' engagement with Orphicy.



<u>CONTENT</u>

CONTENT	PAGE
	NO.
INTRODUCTION • Company Profile	10-13
Identification of problem and Scope Of Work	
 DESCRIPTION OF INTERNSHIP WORK Overview of work completed during this internship Achievements Of Objectives Responsibilities As Intern Challenges Faced And Their Solution 	14-23
CONCLUSION	24
BIBLIOGRAPHY	25

<u>INTRODUCTION</u>

Company Profile



1.	Name	Orphicy
2.	Address	Heritage Square, 4 TF/A, Gulbai Tekra, Ahmedabad, Gujarat 380006
	Email	mailto:connect@orphicy.com
	Phone number	080000 03370
3.	Line of Activity/ Business	Orphicy (Orphic Learning Private Limited) is an Ahmedabad-based Education Startup in the K-12 segment led by seasoned academicians.
4.	Constitution	Private Limited Company
5.	Vision	Orphicy has the vision to deliver a delightful learning experience that sparks curiosity in younger minds, Orphicy seeks to promote structured learning through its unique pedagogy of Optimum retention. The goal is to find answers by asking all the right kinds of questions and kick-start an academic journey that leads to a purposeful career.
6.	Mission	An Orphician stands out and measures up to international levels of learning and will always be committed to progress.
7.	Goal	The goal here is to unlock the potential of all those students who believe in us. To bring the world to them rather than taking them to the world.
8.	Objective	Orphicy – Beyond the Ordinary was created with the one true aim of going beyond just textbook learning and the basic fundamentals that are taught in syllabuses.

- ➤ Orphicy beyond the ordinary is a K-12 Edtech firm that was incorporated on 19th October 2020. It is the brainchild of four academicians with a cumulative experience of 50 years. Having helped students crack admissions to the top B-Schools of the country like IIM, FMS, and IITs and so on, they now wanted to focus on students in their formative years between classes 4-10. Orphicy attempts to promote structured learning through its unique flipped learning pedagogy. They believe in the holistic development of a student that requires a 360-degree learning approach. The company differentiates itself with a '360-degree' balanced curriculum with the appropriate focus on their immediate school curriculum and the much-needed focus on equipping them with concepts and skills for tomorrow.
- The Flagship Course 'Orphicy Live' covers the school curriculum with daily live lectures over the app/web portal and these sessions are highly engaging with live quizzes and leader boards further, the 'Orphicy Aspire' Programmed is aimed specifically at students preparing for NTSE, Olympiads, and JEE-NEET foundation.



December 10, 2021 Vipul Tyagi, CEO & Co-founder, EdTech Startup Orphicy







Identification of problem and scope of work

The firm believes that the process of education involves two steps the first is the basic step of knowledge transfer, which traditionally takes up all the time and energy of a teacher. The other crucial aspect, which is often overlooked, is the conceptualization of ideas and dialogue with students. Orphicy solves this problem with its Flipped Learning Pedagogy which divides the entire learning process into PRE-CLASS, IN-CLASS, and POST CLASS deliverables. The pre-class section has short animated videos to make a student ready for the live lecture. The in-class lectures involve scientific experiments and active discussions. The Post Class sessions are enriched with Computer Adaptive Testing and Gamification.

Education has never been easy and presently it's tougher than ever. The past two years have been tumultuous, and it would have a far-reaching impact on a child's academics. Mass promotions or makeshift examinations have in a way resulted in faulty assessments. The problem would get even more pronounced for students who after this break or gap of two years are going to appear for exams.

Orphicy does not offer vague suggestions for getting better results for students rather it takes accountability for an enhancement in their performance and knowledge.

There are some of the questions that students will have to face in the not-so-distant future such as -

Should you start your business right after graduation, or should you take some work experience first? Should you pursue education in India or Abroad? Should you just follow in the steps of your role model to make a dream career?

And some of these decisions will have a lasting impact on their career. Success in life depends almost exclusively on making the right decision at a crucial juncture of life.

Thus it brings the YLP program the objective of YLP is to give a framework to students so they can make the best decisions by developing critical thinking and logical reasoning abilities of the students.

Apart from awarding prizes and scholarships to students, it will assess the overall skill set of students and be followed by a personal counseling session.

It offers a flipped approach to learning. A flipped learning approach aims towards revolutionizing the current method of learning by encouraging students to prepare before the session and actively implement the lesson right after the lecture using the tools of visualization and kinesthetic.

What the firm has witnessed thus far has been nothing short of astounding. Despite launching its first paid batch in the second half of the year 2021, the firm has been able to acquire paid students for its full-year program. The promising concept and operational excellence displayed by the team at Orphicy, have led to them successfully obtaining their first round of funding of 2.5 Crores INR. The scope of work is to reach out to the buyers and the customers both using multiple marketing tools at once.



management platform for direct to consumer (DZC) brands Smytten raised about Ps 44.4 crore in August. The startup intends to utilize the fresh investment primarily for scaling us its user base and building many industry first tech and resevant in the present times' ne added

crore in a pre-Series Around of funding last month. The expansion, Tricing and product development. The startup Flad also bapped fis 15 prore functing last year.

cently obtained Rs 25 cross funding at a valuation of Rs 25 itions at Facebook, Coople, McKinsky

seed round ledity Angel Indian Network in June, editor-Ventures and other investors. Similarly, Learnivers, another edech startup from Ahmedabad, also received funding to the tune of Rs 7.3 crore from international investors in April this year. During the same month, Vadodara-based &I Didactics more or Rs 22.25 lake from HOFC Black's Smart Up.

Contrary to the perceived belief, funding for startups has seen a healthy growth over the last year. Despite the overall subdued global macro-economy. Indian start-ups have managed to raise funds in a sustained manner," said Dr. unil Shukla, director general, Entrepreneurship Development Institute of India (EDII). Ahmedabad. "The creat of Covid-19 pandemic saw the inception of several solution-oriented enterprises that are hi-tech and highly-

According to experts, startups raising more funds is a Explaining this, Anapam Jalote, CEO, International Centre for Entreprine and Technology (Create), sed, Tricketing number of investors are now seeing startup funding as a promising growth. The surge in the quantum of funds raised Is also a reflection of a muturino ecosystem."

booms a large-chunk of tech startups such as providers of Aldriven solutions, finiteth startups and even those in the electric vehicle segment are raking in the maximum funds.

Edtech Startup Orphicy Raises INR 2.5 Cr Funding

The first round of funding will be utilized to strengthen their marketing initiatives, adding innovative technology-enabled interfaces and include newer modules to the curriculum

By Prabhjeet Bhatla October 13, 2021

Opinions expressed by Entrepreneur contributors are their own.

Ahmedabad-based edtech startup Orphicy on Wednesday announced to have raised INR 2.5 crore at a valuation of INR 25 crore. The round saw participation from NRI tech enthusiasts presently working in leadership positions at Facebook, McKinsey. Reputed education company IMS Learning Resources Pvt. Ltd. also picked up a 1 per cent stake in the company.





Enroll for YLP A Life-Skills Certification Program 360 degree skill development Special Vacation Batches Live Practical Exams

Frequent mentoring support

DESCRIPTION OF INTERNSHIP WORK

OVERVIEW OF WORK COMPLETED DURING INTERNSHIP

1ST WEEK WORK

- ➤ INTRODUCTION AND ORIENTATION SESSION This internship starts with the orientation Program on its 1st day. The orientation session was conducted by the company to let us know about the company and its work. In this program, our mentor explained to us the schedule and what we have to do during this internship.
- ➤ ONLINE CLASSES After attending the orientation we have to attend the classes for 1 week on Zoom meetings for 7 days which is MINI MBA FOR TEENS. These classes are a kind of training that helps me in marketing. So, I have attended the classes for 7 days that is from 4:00 pm to 6:00 pm from Wednesday to Tuesday.



> TRAINING - After attending the classes we were given training that how to generate leads for the company or a program by using the marketing skills like how to generate leads for yourself.

2ND WEEK WORK

- After attending the classes and getting training the company generated a link for us which we have to forward for the link generation process.
- After getting the link we have to forward this to our family group we have to get leads from the family.
- After this, we have to go to the neighbor and explain to them about this program so they enroll their children in the program and we got more leads.
- After this, we have to visit nearby society to get as much as we can generate. So I visited the 1 nearby society and explain the program to the members of the society and convince them to enroll in this program for their children.



3rd WEEK WORK

SCHOOL APPROACH / COACHING CENTRES

On the 3rd week of internship, we have to go for the school approaches. \neg I have visited the following schools:

- 1. KAMESHWAR INTERNATIONAL SCHOOL
- 2. SHJANAND SCHOOL OF ACHIEVER
- 3. INFOCITY SCHOOL
- 4. BRIGHT INTERNATIONAL SCHOOL
- 5. RANGOLI INTERNATIONAL SCHOOL

After visiting the following schools, I have talked to the principal of these schools and given presentations about the program to convince them to enroll their school's students in this MINI MBA program.

From the above five schools, I have got positive responses from a few schools the BRIGHT INTERNATIONAL SCHOOL & VED INTERNATIONAL SCHOOL. After getting the positive response from the principal sir, I created a poster for the school for this MINI MBA program.

Along with the poster we also provided the schools with a message formed by us on behalf of the school which was circulated among the students from different grade.

The experience of visiting this school is the best I got to know about many things and also learned good things by visiting the school. After this, I have cleared the queries and doubts that children have about the program.



4th WEEK

- ➤ In the 4th week of the internship, we have to do calls. For the calling, we have given training on how to do a telephonic conversation.
- ➤ We have to do 200 calls per day to the students who have enrolled in the MINI MBA program.
- In the telephonic conversation with students, we have to remind them to join the class on time there are two batches 1st is from 4 to 6 pm and the 2nd is from 7 to 9 pm.
- ➤ Here is the calling pitch that I have to do.
- Calling Pitch:

Here is the sheet of the calls.

Hii,

This is <Name> calling from Orphicy Mini MBA.

Is this a good time to talk?

You have registered <student name> for the 22nd June batch this is a reminder call for him/her to attend.

Will he/she attend the program?

Have you joined the WhatsApp group?

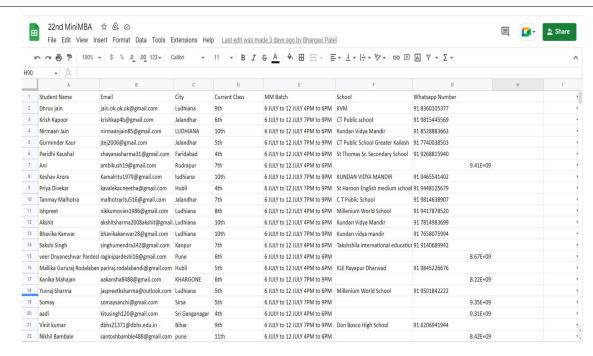
Please check, you must have received a message from Orphicy on whatsapp, kindly join the group from there.

Not able to find the link of whatsapp group, please text on this number I will share the group joining link with you again.

Thank you and see you tomorrow

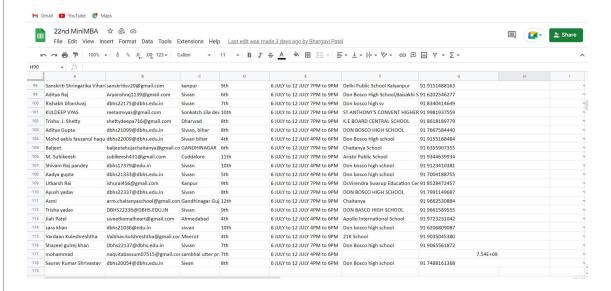
After this, we have to generate more leads by sending them links to students on WhatsApp and asking them to send them to their friends and ask them to register for the program.

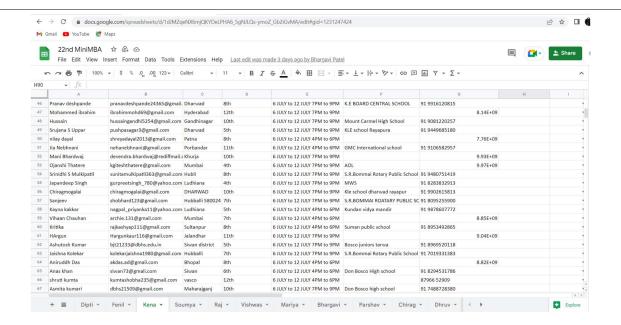
Here is Call Sheet:-



5th WEEK

- ♣ In the 5th week of the internship, we have to do the calls which is 200 calls per day.
- ♣ Work of 4th and 5th week is almost same.
- ♣ Here is the sheet of the call logs





6th WEEK

- ♣ In the last week of the internship I have to do mentoring.
- There is a Shark tank competition at the end of the program in which students who are participated distributed in teams.
- I also have a co-mentor, as a team, we have to guide the students about the competition and we have to look upon them as what work they are doing and if they have any queries, we have to solve them.
- ♣ The team name was POLARIS ST Team 11, in which there are 20 students who have participated in Shark tank.
- ♣ The business idea which our team has decided on was Go Logistics.



Objectives achieved

- The practice-oriented and hands-on working experience in Orphicy Pvt. ltd has enhanced my learning experience in many ways.
- It was a wonderful opportunity to develop the right work attitude by actually working in an online space with engagement 3-4 hours daily with professionals in their field & boosted my self-confidence.
- As in any work environment, strong interpersonal skills are an asset that helped me develop that can help me to navigate complexity, change, and day-to-day tasks. This internship opportunity helped me majorly by developing my interpersonal skills which included active listening, teamwork, the responsibility of the work assigned, flexibility, and mostly leadership/ mentorship.
- By digital marketing and callings to the digital leads it has enhanced my tele- communication skills. We
 were provided training sessions on network & social media marketing and telephonic conversations.
 Where certain tasks were assigned to us which includes making calls to the leads, and confirming if they
 are sure to attend & this also helped in developing great communication skills and handling all age groups
 including parents.
- Posting about our association with Orphicy on Instagram, Linked In, and posting of mini-MBA on these social media platforms.
- First three to four weeks the major task was to generate leads for the program mini-MBA for teens organized by Orphicy for free to the students. This has been a great opportunity/task to enhance my interpersonal skills, marketing skills, customer service, and my ability to work as a team in a real organizational setting.
- Approaching students and schools, tuitions/coaching centers has helped me in gaining more confidence and great communication skills as well as presentation skills.
- Intrigued my interest in entrepreneurship and developing a business idea as well in the marketing field.
- As in the service industry the product is not tangible so the idea was to nurture our leads by providing free service which helped us in gaining the trust of the customers as they got to experience the program for free and see as it is suitable to them.
- Learned a lot about different marketing techniques used by the firm. Digital marketing, lead-generating website, blogs, articles, speaking engagements, etc.



Responsibilities as an intern in Orphicy

- ✓ Approaching the HRs of several companies and getting access to sessions for kids of their employees.
- ✓ Mini MBA for TEENS tasks, like attendance confirmation callings, managing chat boxes during classes, and shark tank mentoring.
- ✓ Digital marketing and callings to the digital leads.
- ✓ Reach out to schools and float the event communication in our juniors.
- ✓ Finding our experts and known personalities in our network that can help us live with live sessions
- ✓ Identify the schools and tuition classes in my area.
- ✓ Reach out to school principals, teachers, etc., and request them to float the details.
- ✓ Identify the small influencers (minimum 5K+ followers) in your list and make them post and put-up stories of the event for free.
- ✓ Connect with students from 4th to 10th grade directly and make them float the event communication through them via Whatsapp groups and forwards, etc.
- ✓ Conduct an online survey for your TG (i.e., students and parents).
- ✓ Generating leads for long-term ties up with schools and coaching centers.
- ✓ Find free online press release websites and post PR of the event.
- ✓ Online and offline marketing strategies.



Challenges faced

Entry barrier – An unestablished market will often require huge financial resources to educate potential buyers as to why they need something from this new market. In fact, competition is a healthy sign of established demand for a product or service and can, in many ways, be beneficial for a new product. However, competition also often delivers new barriers to entry to a market place there are many other sources that may create barriers to market entry as well.

Competition like coaching centers, and extra-curricular activities in which students are involved nowadays they sometimes don't consider such opportunities for free.

We tackle this challenge as follows- As many program administrators start marketing and outreach as soon as they can in an effort to create demand for their programs. While the desire to get started right away is understandable, your program stands to benefit from first doing the necessary research to snap your strategies for success.

A market assessment will support our marketing and outreach efforts by allowing us to –

- Categorize target audiences to engage as customers of the program
- Understand what derives these audiences to action
- Identifying what changes in behavior will help you achieve your program goals.

That is an important place to start in identifying whom you will try to influence to achieve the goals of the program, but more demographic or psychographic.

A. Permission denied - this is also one of the challenges faced in this outreach internship

Challenges faced during different phases of outreach are as follow-

- 1) Zone one where outreach activity for a community group is well known to us. Provide in-service or referral information for other programs in my organization.
- 2) Zone two (moderately challenging) Offering informative sessions to a local school, and neighborhood coaching centers.
- 3) Zone three (most challenging) establish relations with informal community leaders and ask them to sponsor an outreach activity at which I will speak.
 - Conduct a presentation for the mini-MBA program in schools and other student hubs.
- **B. Favors denied-** many times this challenge has been faced by me while having meetings with school trustees or other departmental heads.
- **C. Hesitation** being hesitant is one of the challenges I faced and overcame during this course of the internship. It can prevent one to get or achieve/crack any deal in life. It generally closes the opportunities. We can't network properly and effectively hence miss out on most of the opportunities

I overcame this short come by taking some measures on my own and with the help of my supervisor at the internship they guided me and make me learn how to grab the moment to get ahead and talk well during making the deals.

D. Virtual and physical outreach

- Reaching out to the schools and presenting in front of HRs, students, or in a general huge mass. Performance pressure and nervousness were the main challenging parts of physical outreach that I came to overcome during this course.
- Virtual barrier as virtual communication has a huge impact on productivity. It's crucial to get communication right when you're working remotely especially when you are managing/ mentoring a student team for a shark tank conducted by Orphicy.

Solution learned to overcome this challenge -

- Manage people, not technology.
- Give easy access to information to get things done
- Schedule frequent team check-ins/ meetings
- Trust your team to do good
- Don't monitor activity monitor results.



CONCLUSION

This sums up my six weeks corporate internship at Orphicy Pvt. Ltd.

This internship was definitely a learning opportunity for me and it had been a great experience which will remain with me and I will try to apply all the learning's of this internship to my best. The main focus of this internship was outreaching by various methods physical and virtual outreach. Understood and developed the whole new perspective on how the marketing is done upfront by performing tasks for lead generation. Digital marketing trends change on a regular basis. Every year, brand new digital marketing methods emerge that must be spotted and implemented into the game plans of both large and small organizations and how Orphicy is keeping up with these marketing trends. This report contains the key parts and my findings of the company, my work details of 6 weeks, the progress, challenges, responsibilities, what skills are developed and how company is benefitted by my work. Working at Orphicy was indeed a learning experience.

BIBLIOGRAPHY

- https://indiaeducationdiary.in/edtech-start-up-orphicy-launches-orphicy-marks-guarantee-omg-for-their-class-x-students/
- https://startup.siliconindia.com/vendor/orphicy-leadingedge-learning-platform-for-prosperous-career-cid-16691.html
- https://successinsightsindia.com/edtech-start-up-orphicy-launches-orphicy-marks-guarantee-omg-for-their-class-x-students/
- https://orphicy.com/
- https://www.interaction-design.org/literature/article/how-to-break-barriers-to-market-entry